

CDAT

Core DDI Advanced Troubleshooting

Overview

Understand the Infoblox support process and tools available to assist your Core DDI troubleshooting efforts. Troubleshoot the Infoblox Grid and HA (high availability) pairs. Study common root cause analysis and resolution strategies and techniques for network connectivity and DNS and DHCP issues. Use a case-study approach to apply your learnings to real-life failure scenarios and recovery methods.

Target Audience

This is an advanced-level course for team members who provide technical support for the Infoblox DDI product.

Course Length

2 days

Prerequisites

Attendees should have completed the Core DDI Configuration & Administration 5-day Super Course (previously the two courses Core Basic Configuration and Core DDI Intermediate Configuration) and accreditation and have six months' experience supporting Infoblox Core DDI.

Style

Lecture and hands-on lab exercises using a break-fix approach to troubleshoot and resolve common Core DDI production operation issues.

Delivery

- Instructor-led

Max Class Size

8 attendees

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Topics

Day 1

- Infoblox Support
- Troubleshooting
- NIOS Expert Topics
- Grid and Grid Memembers
- DNS

Day 2

- Dynamic DNS
- DHCP
- Service Failure Recovery

Accreditation

Core DDI Advanced Troubleshooting accreditation exam (on-line, open-book)

Training Credits

20

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